

AMENDED IN ASSEMBLY APRIL 14, 2009

CALIFORNIA LEGISLATURE—2009—10 REGULAR SESSION

ASSEMBLY BILL

No. 857

Introduced by Assembly Members Galgiani and Mendoza

February 26, 2009

An act to ~~amend Section 14230 of~~ *add Section 14236 to* the Unemployment Insurance Code, relating to workforce development.

LEGISLATIVE COUNSEL'S DIGEST

AB 857, as amended, Galgiani. Workforce development: one-stop career center systems.

The federal Workforce Investment Act of 1998 provides for workforce investment activities, including activities in which states may participate. Existing law contains various programs for job training and employment investment, including work incentive and employment training outreach programs. Existing law, the California Workforce Investment Act declares that it is the intent of the Legislature to deliver comprehensive workforce services to jobseekers, students, and employers through a system of one-stop career centers to, among other things, make job outreach, intake, job search and placement assistance, and other related services available in one location.

Existing law provides for the payment of unemployment compensation benefits to eligible unemployed persons during the period that the person is unemployed, and requires the Employment Development Department to implement and administer the unemployment compensation program.

This bill would ~~make various nonsubstantive, technical changes in those provisions relating to the intent of the Legislature concerning one-stop career center systems~~ require the department to provide in-person unemployment benefit assistance at all state one-stop career

centers, as prescribed. The bill would require that the unemployment benefit assistance services required to be provided at these one-stop career centers be funded with existing moneys available to the department for the administration of the unemployment compensation program.

Vote: majority. Appropriation: no. Fiscal committee: ~~no~~ yes.
State-mandated local program: no.

The people of the State of California do enact as follows:

1 SECTION 1. Section 14236 is added to the Unemployment
2 Insurance Code, to read:

3 14236. (a) Notwithstanding any other law, the department
4 shall provide in-person unemployment benefit assistance at all
5 state one-stop career centers, as follows:

6 (1) The department shall ensure that customer service personnel
7 at those career centers are fully trained regarding the policy, laws,
8 and regulations governing eligibility, claims processing, and
9 procedures for the payment of unemployment compensation
10 benefits to eligible individuals.

11 (2) Printed information regarding eligibility and the process
12 for filing claims for unemployment compensation benefits shall be
13 made available at all one-stop career centers.

14 (b) The unemployment benefit assistance services required to
15 be provided at one-stop career centers pursuant to subdivision (a)
16 shall be funded with existing moneys available to the department
17 for the administration of the unemployment insurance
18 compensation program.

19 ~~SECTION 1. Section 14230 of the Unemployment Insurance~~
20 ~~Code is amended to read:~~

21 ~~14230. (a) It is the intent of the Legislature that:~~

22 ~~(1) California deliver comprehensive workforce services to~~
23 ~~jobseekers, students, and employers through a system of one-stop~~
24 ~~career centers.~~

25 ~~(2) Services and resources target high-wage industry sectors~~
26 ~~with career advancement opportunities.~~

27 ~~(3) Universal access to core services shall be available to adult~~
28 ~~residents without regard to income, education, employment~~
29 ~~barriers, or other eligibility requirements. Core services shall~~
30 ~~include, but not be limited to:~~

1 ~~(A) Outreach, intake, and orientation to services that are~~
2 ~~available through the one-stop delivery system.~~

3 ~~(B) Initial assessment of skill levels, aptitudes, abilities, and~~
4 ~~supportive service needs.~~

5 ~~(C) Job search and placement assistance.~~

6 ~~(D) Career counseling, where appropriate.~~

7 ~~(E) Provision of labor market information.~~

8 ~~(F) Provision of program performance and cost information on~~
9 ~~eligible providers of training services and local area performance~~
10 ~~measures.~~

11 ~~(G) Provision of information on supportive services in the local~~
12 ~~area.~~

13 ~~(H) Provision of information on the filing of claims for~~
14 ~~unemployment compensation benefits and unemployment~~
15 ~~compensation disability benefits.~~

16 ~~(I) Assistance in establishing eligibility for welfare-to-work~~
17 ~~activities pursuant to Section 11325.8 of the Welfare and~~
18 ~~Institutions Code, and financial aid assistance.~~

19 ~~(4) State and federally funded workforce education, training,~~
20 ~~and employment programs shall be integrated in the one-stop~~
21 ~~delivery system to achieve universal access to the core services~~
22 ~~described in paragraph (3).~~

23 ~~(5) Intensive services shall be available to individuals who have~~
24 ~~completed at least one core service, have been unable to obtain~~
25 ~~employment, and who have been determined, by the one-stop~~
26 ~~operator, as being in need of more intensive services, or who are~~
27 ~~employed but in need of intensive services to obtain or retain~~
28 ~~employment to achieve self-sufficiency. Intensive services may~~
29 ~~include comprehensive and specialized assessments of skill levels~~
30 ~~and service needs, including learning disability screening, the~~
31 ~~development of individual employment plans, counseling, career~~
32 ~~planning, and short-term prevocational services to prepare an~~
33 ~~individual for training and employment.~~

34 ~~(6) Training services shall be made available to individuals who~~
35 ~~have met the requirements for intensive services, have been unable~~
36 ~~to obtain or retain employment through these services, and who,~~
37 ~~after an interview, evaluation, or assessment, are determined to be~~
38 ~~in need of training, and have selected a program of services directly~~
39 ~~linked to occupations in demand in the local or regional area.~~
40 ~~Training services may include:~~

- 1 ~~(A) Occupational skill training including training for~~
2 ~~nontraditional employment.~~
3 ~~(B) On-the-job training.~~
4 ~~(C) Programs that combine workplace training with related~~
5 ~~instruction.~~
6 ~~(D) Training programs operated by the private sector.~~
7 ~~(E) Skill upgrading and retraining.~~
8 ~~(F) Entrepreneurial training.~~
9 ~~(G) Job readiness training.~~
10 ~~(H) Adult education and literacy activities, including vocational~~
11 ~~English as a second language, provided in combination with~~
12 ~~subparagraphs (A) through (G), inclusive.~~
13 ~~(I) Customized training conducted by an employer or a group~~
14 ~~of employers or a labor-management training partnership with a~~
15 ~~commitment to employ an individual upon completion of the~~
16 ~~training.~~
17 ~~(7) As prescribed in the Workforce Investment Act of 1998,~~
18 ~~when funds are limited, priority for intensive services and training~~
19 ~~services shall be given to adult recipients of public assistance and~~
20 ~~other low-income adults, such as CalWORKs participants.~~
21 ~~(b) Each local workforce investment board shall establish at~~
22 ~~least one full service one-stop career center in the local workforce~~
23 ~~investment area. Each full service one-stop career center shall have~~
24 ~~all entities specified in Section 14231 as partners and shall provide~~
25 ~~jobseekers with integrated employment, education, training, and~~
26 ~~job search services. Additionally, employers will be provided with~~
27 ~~access to comprehensive career and labor market information, job~~
28 ~~placement, economic development information, performance and~~
29 ~~program information on service providers, and other such services~~
30 ~~as the businesses in the community may require.~~
31 ~~(c) Local boards may also establish affiliated and specialized~~
32 ~~centers, as defined in the Workforce Investment Act of 1998, which~~
33 ~~shall act as portals into the larger local one-stop system, but are~~
34 ~~not required to have all of the partners specified for full service~~
35 ~~one-stop centers.~~
36 ~~(d) Each local board shall develop a policy for identifying~~
37 ~~individuals who, because of their skills or experience, should be~~
38 ~~referred immediately to training services. This policy, along with~~
39 ~~the methods for referral of individuals between the one-stop~~
40 ~~operators and the one-stop partners for appropriate services and~~

1 activities, shall be contained in the memorandum of understanding
2 between the local board and the one-stop partners.
3 (e) ~~In light of California's diverse population, each one-stop~~
4 ~~career center should have the capacity to provide the appropriate~~
5 ~~services to the full range of languages and cultures represented in~~
6 ~~the community served by the one-stop career center.~~

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